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**RESCISSION OF PREVIOUS
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(35 U.S.C. 122(b)(2)(B)(ii))
AND, IF APPLICABLE,
NOTICE OF FOREIGN FILING
(35 U.S.C. 122(b)(2)(B)(iii))**

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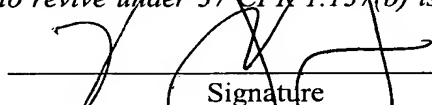
Application Number		10/649,452
Filing Date		08/25/2003
First Named Inventor		Shmuel Shaffer
Title	Method and System for Managing Calls of an Automatic Call Distributor	
Atty Docket Number		062891.1123
Group Art Unit		2645
Examiner		unknown

A request that the above-identified application not be published under 35 U.S.C. 122(b) (nonpublication request) was included with the above-identified application on filing pursuant to 35 U.S.C. 122(b)(2)(B)(i). I hereby **rescind** the previous nonpublication request.

If a notice of foreign or international filing is or will be required by 35 U.S.C. 122(b)(2)(B)(iii) and 37 CFR 1.213(c), I hereby provide such notice. This notice is being provided no later than forty-five (45) days after the date of such foreign or international filing.

If a notice of subsequent foreign or international filing required by 35 U.S.C. 122(b)(2)(B)(iii) and 37 CFR 1.213(c) was not filed within forty-five (45) days after the date of filing of the foreign or international application, the application is ABANDONED, and a petition to revive under 37 CFR 1.137(b) is required. See 37 CFR 1.137(f).

8/16/04
Date


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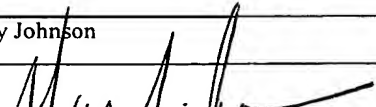
Barton E. Showalter
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This request must be signed in compliance with 37 CFR 1.33(b)

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Name (Print/Type)	Mary Johnson		
Signature		Date	August 23, 2004

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